

## Quality and Environmental policies

Mariachi Oy supplies products and services according to agreement by following the best practices and with the lowest possible waste of resources. Over time, room for improvement can be found in even the best of practices, and we are committed to this continuous improvement.

We are committed to complying with the applicable laws and regulations. We are also committed to complying with other binding agreements and commitments.

Our practice has been recorded into operating system documents, which are regularly updated. The aim is to function efficiently and according to the instructions outlined together, while producing the necessary documentation, operating in an honest fashion, and creating customer satisfaction.

Our quality and environmental policies emphasize the following:

- The customer is number one!

We confirm the correctness of input data and specify carefully the product or service. Even in the face of possible changing circumstances, we make sure that actions are performed according to a timetable and that the specifications are followed.

- Ready at a stroke!

We update production plans and forecasts continuously, and by careful resource management are able to maintain the conditions needed to get the work done. We do things right the first time round and are thus able to save both time and money.

We analyse our own activities regularly and follow the development of our productivity and profitability. According to analysis measures are taken for improving the operation.

- Taking note of sustainable development and corporate responsibility

We actively offer our customers opportunities to produce lighter, more durable and energy saving products and to adopt the respective procedures.

We wish to be a good employer and to take care of the well-being of our staff, as well as to support their improvement by providing training opportunities. We abide by a strategy of a sustainable development; we are committed to acting responsibly in all matters – socially, ethically, and environmentally. Our rules for sustainable development have been documented in our Sustainable Business Code of Conduct.

We follow the realization of targets set annually.

- Management of environmental risks related to our own operations

We take proper care of the waste that results from our activities. We prepare ourselves for an emergency situation and know what actions to take.

The operation is based on a strong expertise in technology and the sector, with the company's main values being staff development, interaction with clients and constant improvements.

  
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Pasi Hatakka, Managing Director

23.3.2022

Date