

Quality and Environmental Policy

Mariachi Oy delivers products and services according to the agreement, following best practices with the lowest possible waste of resources. Even the best practices can be improved over time; we are committed to this continuous improvement.

We are committed to complying with relevant legislation and regulations. We are also committed to adhering to other agreements and commitments binding the company.

Our practices are documented in the operational system documents, which are regularly maintained. The aim is to operate efficiently, according to agreed guidelines, documented, honestly, and creating customer satisfaction.

Our quality and environmental policy emphasizes the following points:

Customer is number one

We ensure the accuracy of the initial information, carefully define the product or service, and take care of timely operations in changing situations while monitoring compliance.

Get it right the first time

By continuously updating production forecasts and order backlog and directing resources, we maintain proper working conditions. We do things right the first time, saving time and money.

We regularly analyze our operations, monitoring productivity and profitability development. Based on the analysis, we strive to improve our operations.

Considering sustainable development and corporate responsibility

We actively offer our customers opportunities to manufacture lighter, more sustainable, energy-saving, and easier-to-maintain products and adopt similar practices. This support includes considering product usability, lifecycle solutions, and end-user safety.

We want to be a good employer and take care of our staff's well-being and support their skills with various training opportunities. We follow a sustainable development strategy, where the company is committed to responsibility in all its activities – socially, ethically, and environmentally. The sustainable development guidelines are documented in a separate Sustainability Policy.

We monitor the achievement of the set goals annually.

Managing environmental risks of our operations

We properly manage the waste generated and chemicals used in our operations. We monitor our energy consumption and carbon footprint. We strive to minimize emissions to air and water in our operations. We prepare for operations in exceptional circumstances.

Our operations are based on strong technology and industry expertise, where staff development, interaction with customers, and continuous improvement are the company's core values.

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Pasi Hatakka, CEO